LEGISLATIVE STAFF QUESTIONNAIRE FOR GUBERNATORIAL NOMINEES

NAME: Richelle Wallace

HOME ADDRESS: 48 Little Androscoggin Drive, Auburn, ME 04210

HOME PHONE: (207) 577-8107

BUSINESS ADDRESS: Norway Savings Bank, 261 Main Street, Norway, ME 04268

BUSINESS PHONE: (207) 393-3606

PREFERED EMAIL ADDRESS: rwallace@norwaysavingsbank.com

POSITION TO WHICH NOMINATED: Board of Trustees of Dirigo Health

IS THIS A REAPPOINTMENT? No

IF YES, LENGTH OF PREVIOUS SERVICE:

EDUCATIONAL BACKGROUND

High School: Di

Diploma, Lewiston High School

College:

BSBA, Mount Olive College - Mount Olive, NC

Graduate Work, if any: MA in HR Development, Webster University - Camp LeJeune, NC

Special Training: Certified as Senior Professional in Human Resources; Certified in Leadership

Effective Analysis, Graduate of New England School for Financial Studies at Babson College

PROFESSIONAL BACKGROUND

Present Employment: Norway Savings Bank

How Long? Going on seven years (02/2005 - present)

Contact Person for Reference: Bob Harmon (CBO) or David Wyman (COO)

Phone: (207) 743-7986

Prior Employment: RSM McGladrey

How Long? Ten years

Contact Person for Reference: Dwayne Eto, Managing Partner

Phone: (619) 281-7764

Page 2

PROFESSIONAL BACKGROUND (Continued):

Prior Employment: Medaphis Corporation (formerly Medical Management of New England)

How Long? Five years

Contact Person for Reference: Rick Walker

Phone: 888-674-7662

COMMUNITY SERVICE BACKGROUND:

Civic: Ronald MacDonald House Volunteer, Center for the Blind, previously licensed foster care parent

Church (optional): SDA Church – Board positions held: Head Elder (one year), Elder (ten years), Treasurer (five years), Youth Leader/Elder (ten plus years), Sabbath School Teacher (ten plus years)

Political:

Other: Appointed for two terms on the Maine Jobs Council; Active member of the State Chamber of Commerce HR Policy Committee; co-host for state-wide television program — Inside Maine Healthcare; Board Member of the Maine Employee Benefits Council; Society for Human Resources Management Advocacy Captain; Board Member of the New England School for Financial Studies

PROFESSIONAL AND BUSINESS AFFILIATIONS AND ASSOCIATIONS:

Current, active member of the State Chamber of Commerce HR Policy Committee; current co-host for state-wide television program — Inside Maine Healthcare, produced by Maine Video On-Demand; current active Board Member of the Maine Employee Benefits Council; current national member of the Society for Human Resources Management (SHRM); member of Central Maine Human Resources Association Chapter; member of Human Resources Association of Southern Maine; former Board Member of SHRM State Council; former Chair Person of the Best Places to Work in Maine; former Chair Person and current member of Maine Bankers Association HR Committee; current SHRM Advocacy Captain; current and active Board Member of New England School for Financial Studies; previous member of Oxford Hills Chamber of Commerce Legislative Affairs Committee

SPECIAL RECOGNITION, HONORS OR AWARDS: None.

MISCELLANEOUS N/A Page 3

HAVE YOU EVER SERVED ON ANY OTHER STATE BOARDS OR HELD ANY OTHER APPOINTIVE OR ELECTIVE POSITION IN STATE GOVERNMENT?

Appointed for two terms on the Maine Jobs Council

IF YES, LIST POSITIONS AND DATES: Member, 2006 - 2011

DID YOU SEEK THIS APPOINTMENT?
Yes

IF SO, WHY?

I wanted to be involved with helping to align the Maine workforce development efforts to employer needs.

WHAT EXPERIENCE OR EXPERTISE DO YOU FEEL YOU WOULD BRING TO THIS APPOINTMENT?

I have extensive experience in managing the health insurance plan and costs for 350 covered lives. I am involved and remain current with both federal and state legislation and law pertaining to health, wellness and retirement benefits. With the ongoing challenge of the escalating costs of health care and health insurance, I led the transformation with how our company purchases health insurance and uses healthcare. I also implemented a behavior-based wellness program, resulting in a 9% decrease in health insurance premiums and a 31% decrease in paid medical claims since 2007. In one year, we saw a decrease of 13% of high-risk category participants through collective life behavior changes. I also co-host the statebroadcasted television show, Inside Maine Healthcare. The mission of the show is "To bring consumers, business leaders, the healthcare industry and law-makers together to have more affordable, sustainable and results-driven healthcare in Maine. The show addresses complex, systemic and cost-driving problems, so everyone can understand and become engaged. The show presents multiple perspectives on issues. Innovative solutions already in place are highlighted and opportunities are discussed. Viewers are provided the knowledge and resources to take action," Previously, I worked for a medical billing company and have direct insight into how the fee-for-service reimbursement works, and I have a strong understanding of the need for payment reform. I have a passion to help solve the healthcare conundrum and ensure that everyone has access to affordable health care and health insurance.

While I don't claim to be the health care expert, per se, I do have a hands-on understanding of the challenges employers and consumers face with navigating a complex healthcare and insurance system.

DO YOU KNOW OF ANY REASON WHY ANY INDIVIDUAL OR GROUP WOULD BE OPPOSED TO YOUR NOMINATION?
No.

IF SO, WHY? N/A PLEASE LIST ANY ORGANIZATIONS, BUSINESSES OR CORPORATIONS IN WHICH YOU OR YOUR SPOUSE OR CHILDREN HOLD ANY OFFICE, OWNERSHIP INTEREST, STOCKS OR BONDS, AND INDICATE THE NATURE OF YOUR RELATIONSHIP.

Norway Savings Bank – Officer, Senior Vice President of Human Resources Mid-Maine Chamber of Commerce – my husband, Steve Wallace, is the CEO and Executive Director 401(k) Plan mutual funds: Blackrock Lifecycle Prepared Portfolio; Blackrock Global Allocation Fund Page 4

ARE YOU AWARE OF ANY ACTUAL OR POTENTIAL CONFLICT OF INTEREST ARISING OUT OF THIS APPOINTMENT PURSUANT TO TITLE 5, PARAGRAPH 18, 2. A-E, AS FOLLOWS:

- 2. EXECUTIVE EMPLOYEE. An executive employee commits a civil violation if he personally and substantially participates in his official capacity in any proceeding in which, to his knowledge, any of the following have a direct and substantial financial interest:
 - A. Himself, his spouse or his dependent children
 - B. His partners
 - C. A person or organization with who he is negotiating or has agreed to an arrangement concerning prospective employment
 - D. An organization in which he has a direct and substantial financial interest
 - E. An organization with whom he has been associated as a partner or a fellow shareholder in a professional service corporation pursuant to Title 13, Chapter 22, during the preceding year.

No.

IF YOU HAVE A CONFLICT, WHAT STEPS HAVE YOU TAKEN OR DO YOU PLAN TO TAKE TO DISASSOCIATE YOURSELF FROM THIS CONFLICT SITUATION?
N/A

ARE YOU OR HAVE YOU EVER BEEN A PARTY OF CIVIL OR CRIMINAL COURT LITIGATION EITHER PERSONALLY OR AS AN OFFICER OR A CORPORATION, ASSOCIATION, OR OTHER LEGAL ENTITY? DESCRIBE THE CIRCUMSTANCES OF ANY SUCH LITIGATION.
No.

Page 5
HAVE YOU EVER BEEN SANCTIONED OR REPRIMANDED BY A PROFESSIONAL OR OCCUPATIONAL BOARD? No.
WHAT ACTION WAS TAKEN? N/A
WOULD YOU HAVE ANY OBJECTION TO HAVING A BACKGROUND CHECK RUN ON YOUR MOTOR VEHICLE AND CRIMINAL RECORD? No.
ADDITIONAL COMMENTS: None
DATE_12/27/11SIGNATURE OF NOMINEE
DATE OF BIRTH01/01/67